

The background of the slide is a dark, blue-tinted photograph of a modern office environment. Several people are visible, mostly from the back or side, working on laptops. The lighting is soft, and the overall atmosphere is professional and tech-oriented.

ink code.]

COMPANY PROFILE / 2026

Turning complex ideas into elegant digital products.

Software | Artificial Intelligence | Digital Government | Automation

DUBAI, UNITED ARAB EMIRATES

WWW.INKCODE.IO

Built for complex operations. Designed for lasting impact.

Inkcode is an information technology and software solutions provider with more than a decade of experience serving organizations across the GCC and Europe.

10+

YEARS OF EXPERIENCE

GCC

REGIONAL EXPERTISE

24/7

MANAGED SUPPORT

360°

END-TO-END DELIVERY

One partner across the digital delivery lifecycle.

01

Strategy & Consulting

Requirements, roadmaps, architecture and transformation planning.

02

Product Engineering

Custom web, mobile, SaaS and platform development.

03

AI & Data

Generative AI, predictive models, document intelligence and analytics.

04

Government Platforms

Citizen portals, digital identity, payments and interoperability.

05

Automation

Workflow orchestration, RPA, approvals and systems integration.

06

Infrastructure

Networks, data centers, security, virtualization and managed services.

AI that works inside your business.

We focus on practical AI connected to trusted data, measurable workflows and real user

AI / 01

Enterprise AI Assistants

Secure copilots grounded in policies, knowledge bases and operational data.

AI / 02

Document Intelligence

Extract, classify, validate and route information from forms, invoices and records.

AI / 03

Predictive Analytics

Forecast demand, risk, churn and operational outcomes with explainable indicators.

AI / 04

Computer Vision

Automate visual inspection, recognition, counting and compliance monitoring.

AI / 05

AI Agents

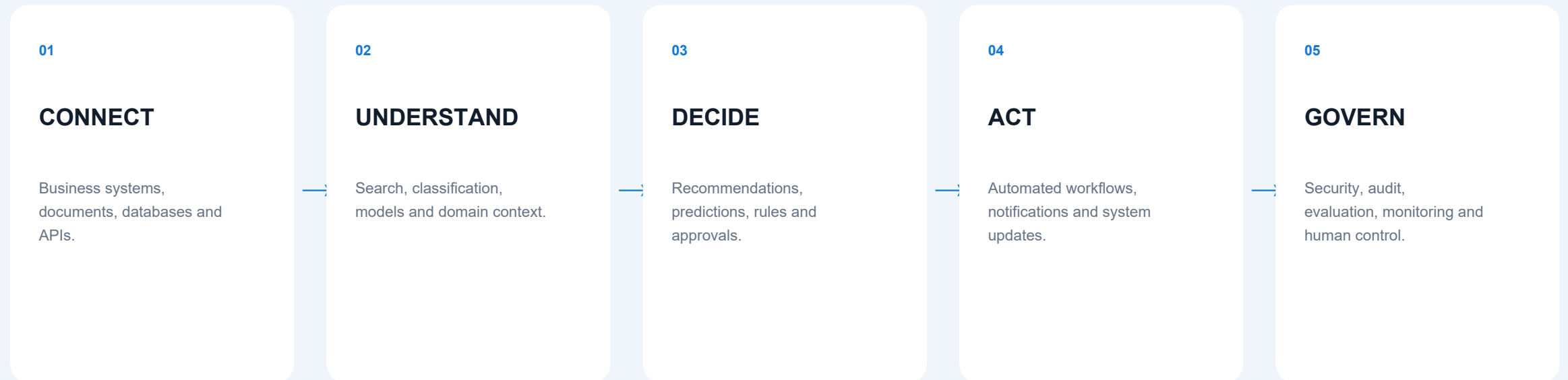
Coordinate tasks across systems with approvals, audit trails and human oversight.

AI / 06

Responsible AI

Role-based access, data boundaries, evaluation, monitoring and governance by design.

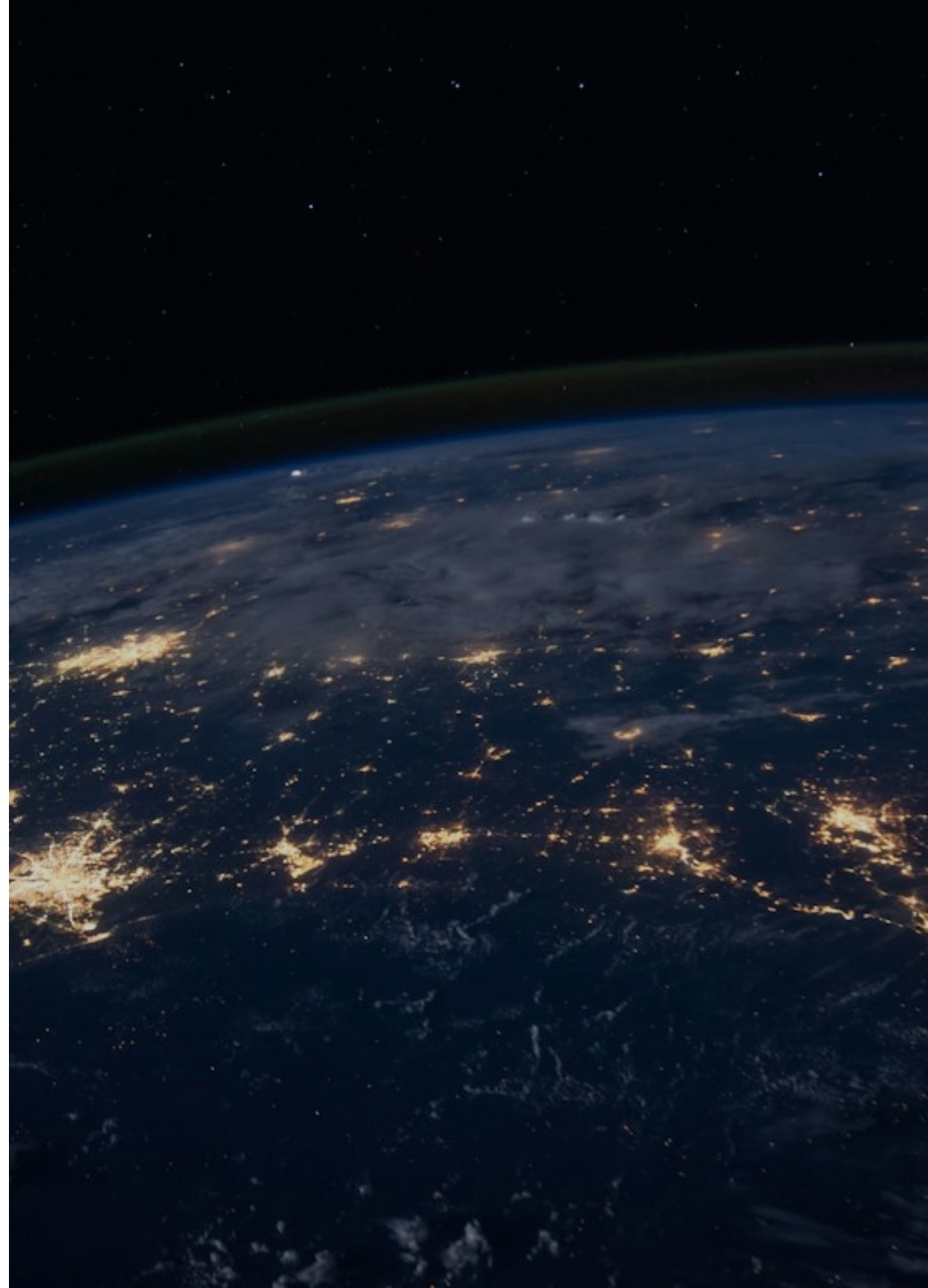
From trusted data to controlled action.



Public services that feel simple, secure and connected.

We design digital government platforms around complete citizen and business journeys - from identity and application to payment, approval and service fulfillment.

- Unified citizen and business portals
- Digital identity, consent and role-based access
- Forms, documents, e-signature and digital payments
- Inter-agency workflows and API interoperability
- Case management, SLAs and service analytics
- Multilingual, accessible and mobile-first experiences



One journey. Every stakeholder. Full operational visibility.

01

DISCOVER

Find the right service and eligibility.

02

APPLY

Submit data and verified documents.

03

PROCESS

Route reviews, checks and approvals.

04

PAY & SIGN

Complete secure payment and signature.

05

FULFILL

Receive the outcome and track status.

06

IMPROVE

Measure service quality and demand.

Less manual work. More operational control.

We redesign processes before automating them, ensuring technology removes friction

01

Workflow orchestration

Visual processes, routing, approvals, escalations and exceptions.

02

Robotic process automation

Automate repetitive tasks across legacy and modern systems.

03

Rules & decisions

Centralize policies, thresholds and decision logic.

04

Integration layer

Connect ERP, CRM, finance, identity and external services.

05

Operational analytics

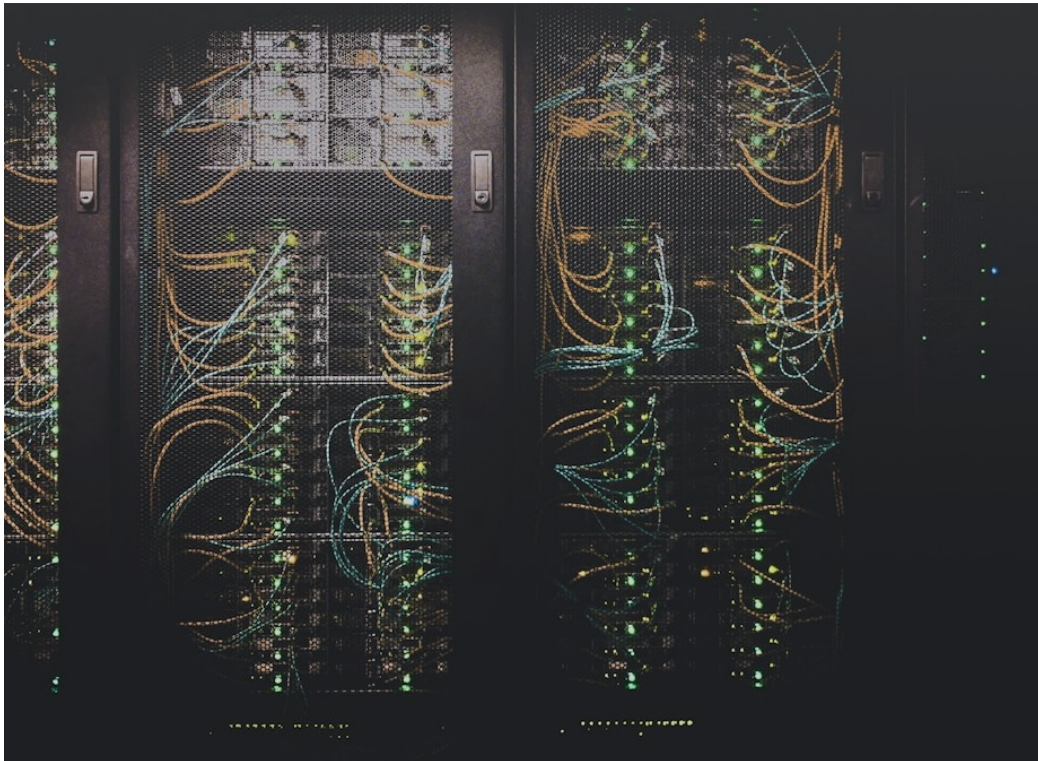
Monitor cycle time, bottlenecks, workload and compliance.

06

Continuous improvement

Use live performance data to refine processes after launch.

Software and infrastructure engineered together.



CUSTOM SOFTWARE

- Web, mobile and cross-platform applications
- Secure APIs and enterprise integrations
- Multi-tenant SaaS and cloud-native architecture
- Testing, deployment and managed support

NETWORK & INFRASTRUCTURE

- LAN/WAN, Wi-Fi and network segmentation
- Data centers, virtualization and backup
- Firewalls, intrusion prevention and access control
- Healthcare, hospitality, education and corporate environments



FLAGSHIP PLATFORM / 01

Rush Delivery

Transform last-mile logistics into a measurable competitive advantage.

- Multichannel ordering across client, vendor and driver applications
- Dynamic route optimization and real-time dispatch
- Live operations, utilization and service-level dashboards
- Scalable architecture for growing daily order volumes
- Implementations designed to reduce delivery cost and improve repeat usage

Kyveli Commerce

Unify online and offline retail in one intelligent operating system.

- Multi-country inventory and warehouse synchronization
- Barcode-driven POS, audits and reorder alerts
- Loyalty wallets, campaigns and customer engagement
- Regional payment gateways and tax-ready invoicing
- Marketplace and third-party integrations through APIs



ISP CRM

Manage the complete subscriber journey from onboarding to renewal.

- End-to-end ticketing with SLAs and escalation
- Automated service provisioning and suspension
- Usage, uptime and performance dashboards
- Billing, revenue assurance and fraud indicators
- Branded customer self-service portal



IPTV Platform

High-performance streaming infrastructure with a polished subscriber experience.

- End-to-end headend, middleware and application delivery
- Adaptive bitrate streaming across variable networks
- EPG, Catch-Up TV, VOD and multiscreen DVR
- CDN integration and scalable concurrent streaming
- Monetization, advertising and viewer analytics

Launch proven business models with room to customize.

01

eBroker

Property discovery, maps, listings, chat and monetization.

02

Maintenance

Booking, scheduling, providers, payments and recurring plans.

03

Gym Management

Memberships, classes, access, billing and analytics.

04

Vehicle Rental

Multi-vehicle listings, availability, booking and owner dashboards.

05

Multi-tenant Commerce

Independent storefronts with unified administration.

06

RedTaxi

Private fleet, dispatch, fare rules, tracking and corporate billing.

Operations and learning, connected end to end.

LOGISTICS / 01

Courier & Logistics System

Real-time package tracking, driver and employee management, warehouse control, route optimization, automated customer notifications and centralized operational visibility.

EDUCATION / 02

Learning Management System

Course and lesson delivery, quizzes, educator and learner dashboards, video integrations, performance tracking, collaboration and multilingual access.

Clear ownership from idea to operation.

Every engagement has defined outcomes, accountable specialists, transparent milestones and a support plan before launch.

01

DISCOVER

Requirements, stakeholders and success measures.

02

DESIGN

Architecture, experience design and prototypes.

03

DELIVER

Agile engineering, quality assurance and deployment.

04

SUPPORT

Monitoring, optimization and rapid response.

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START A CONVERSATION

Let us turn your next challenge into a system that works.

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